

Mastercraft Kitchens - Product Warranty Information

Product	Manufacturer	Warranty	Limits or Exclusions
Bins - plasticware	ENKO	2 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Bins - Pull out systems	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Bins - Kimberley	ENKO	2 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Bins - Sige	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Bins - plasticware	ENKO	2 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
CaesarStone	Distributed by Laminex New	10 years	See full warranty
Cabinetry support systems	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Cabinetry Accessories	ENKO	10 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Drawer Systems, slides & door accessories	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Fastenings	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Formica HPL	Laminex	7 years	See full warranty
Handles	Heritage Hardware	Lifetime	Covers faulty workmanship and product defects
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Handles & Handle free solutions	ENKO	10 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Handles - Hardware	Stefano Orlati	Lifetime	exclusions - guarantee specifically excludes the following:- Damage caused by accident, incorrect installation, neglect, tarnishing or deterioration of the decorative finish, rubber items from Perishing
Hardware	Blum	20 years	Replacement labour costs to fit. Excess weight loadings. Electric components.
Hardware	Hafele	Lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Hardware	Hettich	Lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Hinges and door control	ENKO	lifetime	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Laminex Timber Veneers	Laminex	7 years	See full warranty
LED lighting	Stefano Orlati	1 year Conditions apply	warranty extended under consumer protection legislation. Conditions: - Warranty claim form must be completed for all jobs. A copy of reference to the original invoice/job is required. The warranty is void if the lighting products are used with a transformer sourced from another supplier. The product has not been altered or modified in any way. LED's that are damaged by lighting or power surges or during installation are not covered under warranty terms.

Marine	Stefano Orlati	nil	These product have NOT been designed specifically for marine applications and as such,it is incumbent on the purchaser to ensure their suitability
MDF Cupboard Doors	Arborline Products Ltd	5 years	Excessive wear and tear
Meltica LPL	Laminex New Zealand	7 years	See full warranty
Shaw's Sinks	ENKO	25 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Sinks Stainless steel	Burns & Ferrall	30 years	Stainless steel 30 years, Workmanship and Parts 1 year.
Sinks Composite	Burns & Ferrall	30 years	Composite 30 years, Workmanship and Parts 1 year.
Sink Inserts	Heritage Hardware	30 years	Covers Faulty Workmanship, and Product Defects
Solid Timber cupboard doors	Arborline Products Ltd	5 years	No warranty for itmes manufactured using customers own timber
Solid Timber Tops	Arborline Products Ltd	5 years	No warranty for itmes manufactured using customers own timber
Tapware	Burns & Ferrall	5 years	2 years on ceramic cartridge
Tapware	ENKO	5 years	limitation - failure of product due to abuse, misuse or accident, or alteration or repair
Tapware	Heritage Hardware	5 years	Covers Faulty Workmanship, and Product Defects
Thermoformed Doors and Panels	Arborline & Dezigatek	10 years	Replacement limited to current range of styles and colours.
			Correct installation.
			Excessive cleaning, exposure to sunlight, or moisture.
			Correct protection from excessive heat from appliances

